



ConnectingOntario gives your health care team including family doctors, nurse practitioners, nurses, emergency room clinicians and specialists, secure, real-time access to your relevant medical information.

“The viewer is going to provide clinicians with timely and secure access to their patients’ health information ranging from consultants’ notes to hospital reports, discharge summaries and lab results. Clinician access to this information means better quality of care and better safety for patients.”

Dr. Glen Geiger
Chief Medical Information Officer
The Ottawa Hospital
Ottawa, Ontario



Discover how we are
improving patient care

www.connectingontario.ca
1-866-250-1554
info@ehealthontario.on.ca

eHealth Ontario

P.O. Box 148, 777 Bay Street, Suite 701, Toronto, ON M5G 2C8
Tel: 416.586.6500 | Fax: 416.586.4363 | Toll free: 1.888.411.7742

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Available in an accessible format upon request.
Disponible en français.

ConnectingOntario |

AN ELECTRONIC
HEALTH RECORD
FOR YOU

 Ontario
eHealth Ontario |



“My patient was pleased she didn’t have to go for another procedure – I found exactly what I needed.”

Jennifer Cruz
Nurse Practitioner, Arrhythmia Clinic,
St. Michael’s Hospital

How will my care improve?

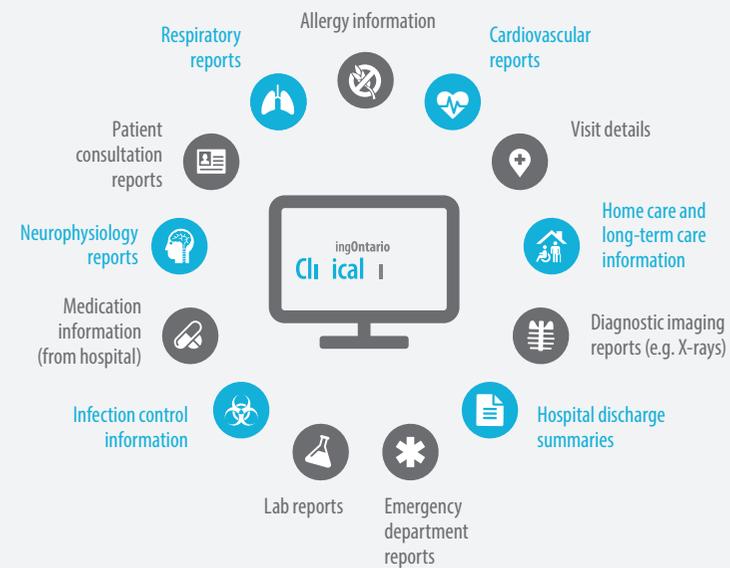
- ✔ Your health care team can make better decisions about your care at the time of your visit.
- ✔ You will experience more coordinated care between different members of your care team including your family doctor, hospital and community care access centre.
- ✔ There will be less need for you to repeat your health story as you move from one location to another.
- ✔ Fewer duplicate tests.

How does it work?

Your medical records are shared among family doctors, hospitals, long-term care homes and community care access centres across Ontario.

- ✔ Your personal health information is made available to participating health care organizations for the purpose of providing care and treatment.
- ✔ All health care organizations handle personal health information in accordance with Ontario’s health privacy law (Personal Health Information Protection Act, 2004).
- ✔ Only authorized members of your health care team can view your electronic health information.

What information is being shared?



We take your privacy seriously

- ✔ We adhere to rigorous privacy standards, policies and procedures.
- ✔ Access to your health records is limited to only those clinicians who need to know in order to provide care.
- ✔ We can tell you who has accessed your information.



Your privacy rights

As a patient, you have rights to how your personal health information is safeguarded and shared.

Contact eHealth Ontario:

- ✔ To find out what information is in ConnectingOntario
- ✔ If you don’t want to share your information
- ✔ To receive copies of your information
- ✔ To request a correction to your information
- ✔ For a list of health care providers who have viewed your information

For any privacy and security questions or requests, contact any health care organization participating in ConnectingOntario or eHealth Ontario at 1-866-250-1554.

You have a right to make a complaint about eHealth Ontario information practices by contacting Ontario’s Information and Privacy Commissioner at:

Tel: (416) 326-3333
Toll free: 1 (800) 387-0073 (within Ontario)
TDD/TTY: (416) 325-7539