

Corporate SOP – Request for Access or Correction to Personal Information and Personal Health Information

Corporate SOP – Retention and Destruction of Corporate Records by Record Type

Corporate SOP – Auditing End-Users

Corporate SOP - Responding to Privacy-Related Inquiries and Complaints

Corporate SOP - Privacy and Security Training

Corporate SOP - Privacy Breach Management

Corporate SOP – Privacy Obligations in Agreements

Corporate SOP – Obtaining Consent for Collection, Use, or Disclosure of Personal Information or Personal Health Information

Corporate SOP - Consent Directives

Corporate SOP - Secure Transfer of Sensitive Information

Related Legislation or Regulatory Requirements:

Personal Health Information Protection Act, 2004 (PHIPA)

[Personal Information Protection and Electronic Documents Act](#) (PIPEDA)

Freedom of Information and Protection of Privacy Act (FIPPA)

Canada’s Anti-Spam Legislation (CASL)

References:

[Office of the Privacy Commissioner of Canada. PIPEDA Compliance Help.](#)

[Office of the Privacy Commissioner of Canada. Interpretation Bulletins.](#)

[Information and Privacy Commissioner of Ontario, “Detecting and Deterring Unauthorized Access to Personal Health Information” \(Toronto: ON, 2015\)](#)

[Information and Privacy Commissioner of Ontario, Order HO-14](#)

[Information and Privacy Commissioner of Ontario, PIPA Order HO-010](#)

[Information and Privacy Commissioner of Ontario, PIPA Order HO-002](#)