

MOBILE DEVICE

To ensure a smooth connection, complete the following tasks well in advance of your video visit:

- Make sure the camera on your smartphone or tablet is available.
 - Download the application MyChart by Epic from the App Store.

Google Play

• Download the application Zoom Cloud Meetings by Zoom from App Store. Make sure you've installed the most recent updates.

Google Play

Please join the appointment 30 minutes early to ensure your equipment is working properly.





COMPUTER/LAPTOP

To ensure a smooth connection, complete the following tasks well in advance of your video visit:
Make sure you have a webcam, microphone and speaker set up. This can be a webcam that's part of a laptop/iPad or a separate USB webcam, microphone and speaker.
If you are using an Apple Computer you will need to <u>download</u> the Zoom application
If you are using the Zoom application, make sure you have the most recent updates

installed.

Please test your equipment at least 30 minutes prior to your eVisit by:

1.	Log into your MyChart account at <u>https://epicapps.toh.ca/mychart/</u>						
2.	Go to Visits and Select Appointments and Visits.			• 1			t
			ł	Health	Visits	Messaging	В
				2	Appointmen Upcoming Te Schedule an	ts and Visits ests and Procedures Appointment	
3.	Click the blue "Details" button						
	Upcoming Vis	sits					
	Next 7 Days						
		Mon 23 MAR	Home E-Visit Consult with Davi MD Starts at 1:30 PM EDT (30 n	id Davidson, minutes)	9	DETAILS	
4.	Click Test Hardware to make sure yo	our cam	era and microphon	ne are w	orking pro	operly.	



To **Connect to the eVisit Appointment**, follow the steps above to step 3, then follow below:

1.	Click the green "Begin Video Visit" button							
	Home E-Visit Cons	It's time to start your video visit! BEGIN VIDEO VISIT CONSULTION When you are ready to talk to your doctor, click the button below.						
2.	Zoom will open in a new tab and will prompt to open the application in a window. If the prompt below							
	does not appear, click the "download & run zoom button.							
	Open Zoom?	Open Zoom?						
	https://zoom.us wants to op	https://zoom.us wants to open this application.						
		Open Zoom Cancel						
		Your meeting should start in a few seconds						
		If nothing prompts from browser download & run Zoom.						
3.	. You will now be connected to the zoom appointment. We ask that you please be patient and wait for							
	your provider as they may not be connected at the time you join.							

For further troubleshooting information please see the below options:

Patient Instructions

Zoom Help Center