



Infectious Disease Telemedicine Quick Reference Protocol

Background

Telemedicine will be considered for referrals to an Infectious Disease (I.D.) Specialist for patients living far from The Ottawa Hospital. Referrals will be triaged on a case-by-case basis. Patients may be required to attend in person at the discretion of the consulting I.D. Specialist.

Clinic Schedule

- Appointments will be available during regular clinic days
- New consults appointments will be scheduled for 30 minutes
- Follow-up appointments will be scheduled for 15 minutes

Patient Referral Process

New Consults:

- Fax referrals to 613-761-5260 TOH Infectious Disease Clinic - clearly mark as TELEMEDICINE
 - Include recent pertinent blood work results and diagnostic tests
 - The consulting I.D. Specialist will triage and prioritize referrals suitable for Telemedicine.

Follow Up Referrals

- The I.D. Specialist will identify patients returning to a distant community who would benefit from follow up via telemedicine.
- The I.D. Specialist will speak to the patient to obtain consent for a telemedicine follow up visit.
- The I.D. Specialist will write an order in the patients' chart for follow up via telemedicine.

Patient Scheduling Process

Patient-Site Nurse:

- Contact the patient to inform of directions to site and confirms the event in Ncompass

Day of Consultation

Patient-Site Nurse:

- Prepare hand-held camera
- Complete I.D. Worksheet and Fax to 613-761-5260 (TOH I.D. Clinic)

**If patient is late / no show or any other issues, please call TOH Clinical Scheduler:
613-737-8899, ext. 16605**