

2018

OTTAWA QUALITY & PATIENT SAFETY CONFERENCE

TUESDAY OCTOBER 30TH

OVERVIEW

The Ottawa Hospital, the Bruyère Research Institute, the QUILT Network (Quality for Individuals who require Long-Term support), IQ@TOH, and the Regional Geriatric Program of Eastern Ontario are bringing you the 2018 Ottawa Quality and Patient Safety Conference on October 30th, 2018 for the opportunity to share and learn about relevant practices that improve the quality and safety of care. This year's theme is *"Innovation to improve quality and safety for the frail across care settings."* Our speakers will include prominent leaders in the field of patient safety, technology and transition of care. They will be addressing an audience of health care professionals, managers, administrators and academics. This forum will provide both presenters and registrants alike with a valuable opportunity to share innovative practices from diverse perspectives to improve quality and safety for the frail across care settings.

This event is an Accredited Group Learning Activity (Section 1) as defined by the Maintenance of Certification Program of the Royal College of Physicians and Surgeons of Canada and approved by the University of Ottawa's Office of Continuing Professional Development. You may claim a maximum of 6.0 hours (credits are automatically calculated).

This one-credit-per-hour Group Learning program meets the certification criteria of the College of Family Physicians of Canada and has been certified by the University of Ottawa's Office of Continuing Professional Development for up to 6.0 Mainpro+ credits.



THE CONFERENCE LEARNING OBJECTIVES ARE TO:

- **Identify** technological and digital solutions for improving quality and safety of patient care.
- **Describe** and **appraise** health services research that examines variations in practice and health outcomes among patient populations across settings.
- **Develop** communication strategies to improve patient safety and quality of care.
- **Discuss** how integrating care across settings can enhance quality and safety of patient care for frail populations.
- **Examine** best-practice strategies for keeping formal and informal care providers healthy and safe.
- **Develop** skills to better engage patients and families to improve the patient experience.

WHO SHOULD ATTEND

Anyone with an interest to learn more about patient and staff safety and quality of care, with a focus on the frail population, including but not limited to: physicians, nurses, pharmacists, social workers, engineers, students, educators, quality improvement professionals, researchers, administrators, policy makers.

REGISTRATION INFORMATION

Online registration now available:

ottawahospital.on.ca/en/patient-safety-conference/

Registration deadline: October 19th, 2018

Fee \$140 for TOH and Partner Organization staff
 \$160 for External Registrants

Registration costs include a continental breakfast, nutrition break and lunch.

NOTE: Limited seating available

A non-refundable administration fee of \$50 will be charged on canceled registrations. No refunds will be offered after October 12th, 2018.

PLANNING COMMITTEE

TOH

Dr. Alan Forster (co-chair), Samantha Hamilton (co-chair), Thomas Hayes, Leanne Bulsink, Caleb Hui, Heather Garnett, , Melanie Trinacty, Lisa Freeman, Caitlin Renneson, Alison Jennings

Bruyère Research Institute & QUIT Network

Dr. Heidi Sveistrup, Dr. Peter Tanuseputro, Julie Lapenskie

Regional Geriatric Program of Eastern Ontario

Kelly Milne

SPEAKERS



Dr. Gail Donner, BScN PhD.

Gail has had a long and varied career in nursing and health care. She is the recipient of multiple awards including the Order of Ontario, the YWCA Woman of Distinction, the Canadian Nurses Association Jeanne Mance Award and an honorary Doctor of Science from Ryerson University. In 2012 Gail chaired the Long-Term Care Task Force on Resident Care and Safety that developed an action plan to prevent abuse and neglect in long-term care homes in Ontario and in 2014 she was appointed by the Ontario Minister of Health and Long-Term Care to chair the Expert Group on Home and Community Care. The Group submitted its report, *Bringing Care Home* in 2015 and from 2015 to 2018 Gail was External Advisor on Home and Community Care to the Ontario Minister of Health and Long-Term Care. Gail is currently on the Board of the Regional Geriatric Program of Toronto, the Board of Associated Medical Services and chairs the QUILT Advisory Committee.



Alan Wainwright (Patient Rep)

Alan is a volunteer Peer Counsellor with Spinal Cord Ontario, a role he has held since 2004 when Janet, his wife of 45 years suffered a spinal cord injury. He continues to act as an advocate for Janet in the management of her chronic health care issues and is a member of Saint Vincent Hospital's Patient and Family Advisory Council. He joined the Bruyère Board of Directors as a community member in June 2017 and is a member of the Quality Management and Mission Effectiveness Committee. Most recently, Alan participated in the CAHO Community of Practice comprised of patients, caregivers and hospital staff from across Ontario. This group is working to support meaningful patient engagement in championing and implementing best practices in local communities and across the province.



Dr. Barbara Liu, MD, FRCP(C), FRCP(Edin)

Dr. Barbara Liu is the Executive Director of the Regional Geriatric Program of Toronto (RGP), Program Director of the Geriatric Medicine subspecialty training program and Associate Professor of Medicine at the University of Toronto. Dr. Liu has worked to promote the RGP's senior friendly hospital framework with decision makers, hospitals and front-line providers. She is the co-principal investigator for the successful, multi-site, project, Mobilization of Vulnerable Elders in Ontario (MOVE ON), which promotes mobilization of seniors in hospital. Through her clinical work and administrative leadership, she is deeply committed to the care of older people in Ontario and the RGP's vision of "Better health outcome for frail seniors".

PANELISTS



Dr. Alex Mihailidis, PhD, P.Eng.

Alex Mihailidis is the Barbara G. Stymiest Research Chair in Rehabilitation Technology at the University of Toronto and Toronto Rehab Institute. He is the Scientific Director of the AGE-WELL Network of Centres of Excellence. He is a Professor in the Department of Occupational Science and Occupational Therapy (U of T) and in the Institute of Biomaterials and Biomedical Engineering (U of T), with a cross appointment in the Department of Computer Science (U of T). He has been conducting research in the field of pervasive computing and intelligent systems in health for the past 15 years. Dr. Mihailidis has also co-edited two books: one entitled Pervasive Computing in Healthcare and the other entitled Technology and Aging. Dr. Mihailidis is also very active in the rehabilitation engineering profession, currently as the Immediate Past-President for RESNA (Rehabilitation Engineering and Assistive Technology Society of North America) and in 2014 was named a Fellow of RESNA.



Dr. Barbara Farrell, B.Sc.Pharm., Pharm.D., FCSHP

Dr. Barbara Farrell is a Scientist with the Bruyère Research Institute, Assistant Professor with the Department of Family Medicine, University of Ottawa and Adjunct Assistant Professor with the School of Pharmacy, University of Waterloo. She is a clinical pharmacist in the Bruyère Geriatric Day Hospital and leads the Ontario Deprescribing Guidelines research program. In 2011, she received the Canadian Pharmacist of the Year award from the Canadian Pharmacists Association and in 2018, the Exceptional Achievement in Research and Academia award from the Ontario Pharmacists Association. She is a founding member of the Canadian Deprescribing Network.



Dr. Todd Campbell Lee, MD, MPH, FRCP(C), CSPQ

Dr. Todd Campbell Lee is an Associate Professor in the Department of Medicine at McGill University and a clinician-investigator supported by the Fonds de recherche du Québec – Santé. He was the 2015 recipient of the Canadian Society of Internal Medicine's New Investigator Award. Dr. Lee is the Director of the McGill University Health Centre's Clinical Practice Assessment Unit, a hospital-based research unit dedicated to quality improvement, high value healthcare, and knowledge translation.



Dr. Kerry Kuluski, MSW, PhD

Dr. Kuluski is a Scientist at the Lunenfeld-Tanenbaum Research Institute, Sinai Health System (Bridgepoint Hospital site), and Assistant Professor at the Institute of Health Policy, Management and Evaluation (University of Toronto). She is an Applied Health Services Researcher and a Social Worker by training. She received her PhD in Health Services and Policy Research from the University of Toronto in 2010 followed by a Postdoctoral Visiting Fellowship at the University of Oxford. She has funding from the Canadian Institutes of Health Research, has given over 60 invited talks and has over 40 publications in peer-reviewed journals. Her research focuses on quality and health system performance through the eyes of people with multimorbidity and their caregivers in the contexts of community based primary health care, homecare, hospital care, alternate level of care and transitions between care settings.

PROGRAM

| TIME | PROGRAM | SPEAKER |
|-------|--|---|
| 7:30 | Registration Desk open, Continental Breakfast and Coffee | |
| 8:00 | Welcome and Introductory Comments | Dr. Alan Forster |
| 8:15 | <i>“Strategies for Success: What Clients and Researchers Can Do to Influence the use of Evidence in Policy Making”</i> <i>Learning Objectives:</i> <ol style="list-style-type: none"> 1. Identify and discuss strategies for using research evidence to influence policy decisions. 2. Illustrate and assess the client perspective on the integration and impact of research evidence on client care quality and safety. 3. Examine strategies for keeping formal and informal care providers healthy and safe. 4. Develop skills to better engage clients and families to improve the client experience. | Dr. Gail Donner + Alan Wainwright |
| 9:15 | Abstract Oral Presentations Session #1: <i>Learning Objectives:</i> <ol style="list-style-type: none"> 1. Identify ways care can be optimized for the frail populations. 2. Describe ways transitions across care settings can be optimized. | |
| 10:15 | Poster Session / Vendor Booths / Nutrition Break | |
| 10:45 | Expert Panel & Facilitated Question and Answer <i>Learning Objectives:</i> <ol style="list-style-type: none"> 1. Engage with experts in the field of quality and safety for the frail older population. 2. Identify best practice in caring for the frail population. 3. Assess how integrating care across settings can enhance quality and safety of patient care for frail populations. 4. Develop communication skills that improve the patient and family care experiences. 5. Identify technological and digital solutions for improving quality and safety of patient care. | Dr. Alex Mihailidis Dr. Barbara Farrell Dr. Todd Campbell Lee Dr. Kerry Kuluski |
| 11:45 | Poster Session / Vendor Booths / Lunch | |
| 12:45 | Abstract Oral Presentations Session #2: <i>Learning Objectives:</i> <ol style="list-style-type: none"> 1. Evaluate technological strategies to improve care for the frail population. 2. Illustrate communication strategies to enhance patient safety and quality of care. | |
| 13:45 | Abstract Oral Presentations Session #3: <i>Learning Objectives:</i> <ol style="list-style-type: none"> 1. Illustrate communication strategies to enhance patient safety and quality of care. 2. Appraise health services research that examines variations in practice and health outcomes among patient populations across settings. 3. Discuss strategies to enhance patient experience | |
| 14:45 | Poster Session / Vendor Booths / Nutrition Break | |
| 15:15 | <i>“Senior friendly care: leading the way of quality and safety for frail older people across care continuums”</i> <i>Learning Objectives:</i> <ol style="list-style-type: none"> 1. Identify priority safety and quality issues for frail older adults. 2. Describe the successful application of the SFH framework to improve quality and safety. 3. Describe the development of the intersectoral senior friendly care framework. 4. Identify opportunities for improvement across sectors in the quality of care for frail seniors. | Dr. Barbara Liu |
| 16:15 | Closing Remarks | Dr. Alan Forster |

DISCLOSURE

Speakers will be requested to disclose to the audience, any real or apparent conflict(s) of interest that may have a direct bearing on the subject matter of this program.



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We would like to gratefully acknowledge the sponsors listed below for their financial support.

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