



**Board of Governors  
Minutes of the Public Meeting  
Wednesday, April 4, 2018 at 4:30pm  
Civic Campus, Kaminski Room**

<b>Governors</b>	<b>Present</b>	<b>Regrets</b>	<b>Governors</b>	<b>Present</b>	<b>Regrets</b>
Katherine Cotton, Chair		X	Katie Lafferty	X	
Jennifer Adams	X		Dr John Mahoney		X
Dr Debra Bournes	X		James McCracken	X	
Marion Crowe	X		Dr Virginia Roth	X	
Claude DesRosiers	X		Claudio Silvestri	X	
Claude Doucet	X		Allan Smith		X
Jacques Frémont		X	Tony Sottile	X	
Dr Jack Kitts	X		Lillian Thomsen	X	
Dr Bernard Jasmin	X		Brendan Timmins	X	
Patricia Kosseim	X				
			Jennifer Matthews – Recorder		
<b>Management &amp; Staff</b>					
Nathalie Cadieux	Bernie Etzinger	Dr Alan Forster	Renée Légarée	Cameron Love	
Nyranne Martin	Joanne Read				

**AGENDA ITEMS** (The minutes are recorded in the order of the agenda rather than the order in which items were dealt with at the meeting.)

**1. Call to Order**

Lillian Thomsen, Vice Chair, called the meeting to order at 4:30pm.

**2. Opening Remarks**

L Thomsen, Vice Chair, welcomed all attendees and guests to the meeting, noting regrets received from Katherine Cotton, Jacques Frémont, Dr John Mahoney and Allan Smith.

Further to TOH receiving Exemplary Status from Accreditation Canada in 2017, seven TOH practices have also been accepted as “Leading Practices”. These are carried out by a health and/or social service organization and have demonstrated a positive change, are people-centred, safe and efficient.

- Medical Aid in Dying
- Just Culture
- Information Sharing: Communicating and sharing information with clients and their families that is timely, complete and accurate

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- Development and Maintenance of Performance Dashboards
- Routine Notification to Trillium Gift of Life Network to Reduce Missed Opportunity
- Geriatric Emergency Management Plus
- Emergency Spiritual Care Assistance Team

On behalf of the Board of Governors she congratulated all the teams involved.

She also congratulated Jamie McCracken on the announcement that he is to receive the Sovereign's Medal for Volunteers later this month. The medal recognizes "the exceptional volunteer achievements of Canadians from across the country in a wide range of fields."

**2.1 Disclosure of Conflicts of Interest**

No conflicts were declared.

**3. Consent Agenda*****PBG – 2018 – 468: Consent Agenda***

On a motion duly moved, seconded and carried, the Board of Governors approved the Agenda for the Public Board of Governors Meeting of April 4, 2018.

**4. Consent Agenda Items**

The Consent Agenda Items are:

- Consent Minutes of the Public Meeting of November 1, 2017;
- Reports from the Chief Executive Officer and Chief Nursing Executive;
- Reports from the Finance and Audit and Quality Committees;
- Quarterly Quality Report; and
- Report of the OHRI Board of Directors.

**5. Items Moved from the Consent Agenda**

The Chief of Staff Report was removed for clarification. It was agreed that this item would be addressed at this time on the agenda.

Clarification was requested regarding how medical staff would be held responsible for the identified metrics. It was explained that Division Chiefs would now be held accountable for metrics that are specifically within their control, such as discharges before 11:00am.

**6. Team Recognition**

Tony Sottile, Governor, was invited to introduce the New Campus Redevelopment Team. It is an honour to work with this group and have them support the Master Planning Committee and the Board in this exciting project.

Cameron Love, EVP and Chief Operating Officer introduced the team members and explained how this team achieved a monumental amount of work to meet tight timelines. Their efforts resulted in the Stage 1 Submission

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to the MOHLTC, completing the land lease and organizing the successful public consultations. Going forward, they will help TOH succeed in the redevelopment project.
<b>7. Senior Management Round Table</b>
<p>Dr Virginia Roth, Chief of Staff provided an update on influenza rates. Overall, influenza has not had a significant impact at TOH with three short outbreaks this season. The number of influenza cases continues to decline across the region. TOH has had a very high voluntary vaccination rate for staff and physicians at 63% overall. Peer hospitals typically achieve 30%.</p> <p>Dr Debra Bournes, Chief Nursing Executive, provided an update on the Nursing Week activities and the Nursing Professional Day. She also provided a brief update on the development of a regional Mental Health Surge Plan.</p> <p>Dr Jack Kitts, CEO, recognized both Dr Bournes and Dr Roth for the efforts to bring partners together to address regional mental health capacity issues.</p>
<b>8. Committee Round Up</b>
<b>8.1 Finance and Audit Committee</b>
Gordon Thiessen, committee chair, provided a summary of the recent committee meeting, highlighting the updates received on the 2018 / 2019 Operating Plan development process.
<b>8.2 Quality Committee</b>
Lillian Thomsen, committee chair, provided a summary of the recent committee meeting, highlighting the presentation received from the Department of Mental Health and the committee's discussions.
<b>9. Campus Engagement Group</b>
<p>Bernie Etzinger, Chief Communications Officer, was invited to present the Campus Engagement Group (CEG).</p> <p>B Etzinger reminded governors that the CEG represents one of three engagement stream for the redevelopment project. While the in-person and online streams will be designed to allow for larger public participation and feedback, the CEG will be a smaller forum designed to allow for deeper deliberation.</p> <p>The member selection process has resulted in a group with a good breadth, incorporating community groups, health groups and institutional partners. He pointed out that while some groups chose not to participate in this specific engagement process, there are or will be other opportunities for them to engage.</p> <p>The governors had a detailed discussion regarding the group's membership composition and clarifying the group's role within the redevelopment project.</p>
<b>10. Integrating Indigenous Interests</b>
Marion Crowe, Governor, was invited to introduce this item. She began by acknowledging that this meeting is taking place on traditional, unceded territory of the Algonquin Nation.

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She then explained that in investigating how TOH is responding to the Truth and Reconciliation Commission's calls to action, she learned that TOH has and is doing a lot, but there is an opportunity to do more. And the Board of Governors has an opportunity to contribute to these efforts.
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B Etzinger explained that the Communications and Engagement Committee will consider next steps with respect to acknowledging and incorporating indigenous interests, contributions, and values into Board meetings and/or annual general meetings and bring recommendations to the Board.
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<b>11. Adjournment</b>
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The meeting was adjourned without a motion or vote at 5:20pm.
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