

## INFECTIOUS DISEASE TELEMEDICINE QUICK REFERENCE PROTOCOL

---

### **Background**

Telemedicine will be considered for referrals to an Infectious Disease Specialist for all patients living at a distance from The Ottawa Hospital. Referrals will be triaged on a case by case basis. Patients may be required to attend in person at the discretion of the consulting I.D. Specialist.

### **Clinic Schedule**

- Appointments will be available during regular clinic days
- New consults appointments will be scheduled for 30 minutes
- Follow up appointments will be scheduled for 15 minutes

### **Patient Referral Process**

#### New Consults:

- Fax referrals to 613-761-5260 TOH Infectious Disease Clinic-clearly mark as TELEMEDICINE
  - Include recent pertinent Blood Work results and Diagnostic Tests
  - The consulting ID specialist will triage and prioritize referrals suitable for Telemedicine.

#### Follow Up Referrals

- The ID specialist will identify patients returning to a distant community who would benefit from follow up via telemedicine.
- The ID specialist will speak to the patient to obtain consent for a telemedicine follow up visit
- The I.D. consultant will write an order in the patients' chart for follow up via telemedicine

### **Patient Scheduling Process**

#### Patient Site Nurse

- Contact the patient to inform of directions to site and confirms the event in Ncompass

### **Day of Consultation**

#### Patient Site Nurse

- Prepares Hand Held Camera
- Complete I.D. Worksheet and **Fax to 613-761-4055 (TOH I.D. clinic)**

**If patient is late/ no show or any other issues-please call TOH Clinical Scheduler at  
613-737-8899 ext 16605**