



## HEPATOPANCREATICOBILIARY (HPB) TELEMEDICINE QUICK REFERENCE PROTOCOL

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### **PURPOSE**

Hepatopancreaticobiliary (HPB) Telemedicine appointments are available to patients who require an initial consultation or a follow-up appointment as approved by the HPB Team.

### **CLINIC AVAILABILITY**

- Patient's eligibility will be determined by the TOH HPB Team.
- Appointments are available Monday through Friday as per normal clinic schedule and are subject to change as per physicians' availability.
- All appointments are booked for 1 hour unless instructed otherwise.

### **SCHEDULING PROCESS**

Once confirmation received from TOH Telemedicine Staff of appointment booked,

#### The Patient Site Nurse will:

- Contact patient to confirm appointment time, duration, location and directions to their Telemedicine site.
- Patient must arrive 30 min prior to appointment start time in order to fill out appropriate paperwork.

### **PATIENT CONSULTATION**

#### Patient Site Nurse

Must fax the completed assessments and documents listed below to **613-739-6985** for **every visit**:

- Pre-Op Health History Patient Questionnaire
- Standard Telemedicine Worksheet (includes VS, med list, height, weight, allergies)

**\*\*If patient is late/ no show or any other issues-please call TOH Clinical Scheduler**

**at 613-737-8899 ext 16605**