



HEMATOLOGY TELEMEDICINE QUICK REFERENCE PROTOCOL

Background

Telemedicine will be considered for referrals to general hematology for all patients living at a distance from The Ottawa Hospital. Referrals will be triaged on a case by case basis by the Consulting Hematologist.

Clinic Schedule

- Appointments will be available on a daily basis from 13:00 to 17:00
- New consults appointments will be scheduled for 30 minutes
- Follow up appointments will be scheduled for 15 minutes

Patient Referral Process

New Consults:

- Fax referrals to **613-737-8861** TOH Hematology clearly mark as TELEMEDICINE
 - Include recent CBC results
 - The consulting hematologist will triage and prioritize referrals

Patient Scheduling Process

Once confirmation of booked appointment received from TOH Telemedicine Staff,

Patient Site Nurse will:

- Contact patient and confirm appointment time, duration and location.
- Instruct patient to arrive 45 min prior to appointment time and bring a current list of medications and allergies.

PATIENT CONSULTATION DAY

Patient Site Nurse must:

- **Fax** the completed TOH Hematology Worksheet to **613-737-8553**
- Have a MOH blank Blood Work requisition handy
- Must assist patient during consultation as needed

**If patient is late/ no show or any other issues-please call TOH Clinical Scheduler
at 613-737-8899 ext 16605**