



AODA Compliance Document - Temporary Disruption Description

For The Ottawa Hospital, the Ottawa Hospital Research Institute, and the University of Ottawa Heart Institute

Any pre-planned interruptions to entrances, access roads, elevating devices or accessible washrooms will be posted on TOH website to provide public notification. Signs will be placed at the interruption site indicating alternate accessible options.

Unexpected disruptions, or disruptions where it is too difficult to post a notice on the website, will be handled with signs and/or TOH employees (Security, parking greeters, etc.) or volunteers who will provide alternate directions as required. The person providing the alternate directions should be able to communicate the nature of the outage and expected duration, whenever possible. TOH will try to ensure that multiple accessible service disruptions do not occur at the same time.