



**Board of Governors
Minutes of the Public Meeting
Wednesday, March 2, 2016 at 4:30pm
Civic Campus, Kaminski Room**

Governors	Present	Regrets	Governors	Present	Regrets
James McCracken	X		Katie Lafferty	X	
Dr Debra Bournes		X	Dr John Mahoney	X	
Dr Jacques Bradwejn	X		Dr Helene Perrault		X
Derek Burney	X		Marc Seaman		X
Kathryn Butler Malette	X (by phone)		Allan Smith	X	
Katherine Cotton	X		Gordon Thiessen	X (by phone)	
Claude DesRosiers	X		Lillian Thomsen	X	
Emily Gruenwoldt		X	Dr Jeff Turnbull	X	
Dr Haissam Haddad	X		Vincent Westwick	X (by phone)	
Dr Jack Kitts	X		Carole Workman	X (by phone)	
Patricia Kosseim	X				
			Jennifer Matthews - Recorder	X	
Management & Staff					
Honorata Bittner	Paula Doering	Dr Renata Ilse	Renee Legare	Cameron Love	
Nyranne Martin	Allison Neill	Dr Frank Rybicki	Dr Duncan Stewart	Dr Jim Worthington	

AGENDA ITEMS

1. Call to Order

J. McCracken, Chair, called the meeting to order at 4:30pm and declared the meeting to have been regularly called and properly constituted for the transaction of business.

2. Chair's Opening Remarks

J. McCracken welcomed everyone to the Meeting of the Board of Governors. He began by announcing the departure of Dr Haissam Haddad, Vice President of the Medical Staff and ex officio member of the Board of Governors since 2010. Dr Haddad accepted a new role in Saskatchewan. He thanked Dr Haddad for his contributions to the Board and for his work at the University of Ottawa Heart Institute and for his patients.

2.1 Disclosure of Conflicts of Interest

No conflicts were declared.

AGENDA ITEMS
3. Consent Agenda
<p>PBG - 2016 - 263: Consent Agenda</p> <p>On a motion duly moved, seconded and carried, the Board of Governors:</p> <ul style="list-style-type: none"> • Approved Agenda for the meeting of March 2, 2016; and • Approved the Consent Minutes of the Non-Public Meeting of November 4, 2015.
4. Items Moved from the Consent Agenda
No items were moved from the Consent Agenda.
5. Acknowledgement: COPD Outreach Team
<p>J McCracken invited the Chronic Obstructive Pulmonary Disease (COPD) Outreach Team of Dr Jackie Sandoz, Wendy Laframboise, Sherry Daigle and Dr Peter Henderson, to share their successes with the Board of Governors.</p> <p>Dr Sandoz began by explaining that the team wanted to find ways to improve the quality of care for patients with COPD by optimizing medical and self-management through improved coordination and communication between hospital and community stakeholders. With seed funding, they adapted a program developed in Halifax with the goal of reducing 30-day COPD related readmissions by 25%. This would not only provide financial benefits, but also improves clinical outcomes and the patient experience.</p> <p>Dr Henderson explained that initiatives such as smoking cessation counselling or the creation of self-management education, supports patients in the management of their own healthcare. The interdepartmental team included Medicine, Family Medicine and Respiriology and the collaboration continues. Initially, the program had 24 patients, but has since expanded to include 114 patients. The program far exceeded its objective and saw a 75% reduction in COPD-related readmissions in a 6-month period.</p> <p>J McCracken congratulated them for their recognition by Health Quality Ontario as Ministers Medal Honour Roll Recipients, Honouring Excellence in Health Quality and Safety. He also thanked them for their initiative and commitment to TOH and for the critical work they do to provide a positive patient experience.</p>
6. Presentation: TOH and Nunavut – A Critical Partnership
<p>J McCracken invited Dr Sandy MacDonald, Territorial Chief of Staff, Department of Health, Government of Nunavut to present.</p> <p>Dr MacDonald began by providing an overview of Nunavut including government and demographics and its healthcare system. There is one full-service hospital in Iqaluit, two regional health centres and 23 community health centres. The healthcare system is challenged to deliver a Canadian standard of care to a small, widely dispersed population in the Arctic. Challenges include transportation and transitions of care.</p> <p>Dr MacDonald shared how TOH is involved in supporting the healthcare needs of the region, including providing phone advice, diagnostic imaging services and visiting specialists. This is achieved through an MOU with the Champlain LHIN that recognizes Nunavut as part of TOH's catchment area, the creation of Baffin Larga, which provides accommodation in Ottawa and support from the Ottawa Health Services Network.</p>

AGENDA ITEMS

There are many challenges including increasing transportation costs, rising socio-economic status and the recruitment of primary care nursing workforce. However, there are many opportunities as well, including educational opportunities for residents, the expansion of DI Services to all of Nunavut and increased use of telehealth.

The Governors discussed the cost implications of healthcare in the region, retention of healthcare professionals as well as how cultural sensitivities are addressed.

J McCracken thanked Dr MacDonald for his presentation.

7. Update: 2015 / 2016 Corporate Scorecard

J McCracken invited Dr Kitts and Dr Turnbull to provide an update on the 2015 / 2016 Corporate Scorecard. The Discussion Report and presentation were pre-circulated in the meeting package.

Dr Kitts provided a summary of the results to December 2015. Through three quarters of the year, improvements in all metrics but the re-admission rate, have been achieved. Staff continue to study the various drivers that impact readmissions to better understand what an appropriate target should be. To improve performance, numerous initiatives are being implemented, including enhancing access to clinics in the community.

The Governors discussed the impact of high targets on staff morale and the need to balance successes with stretch targets.

8. President & CEO Report

The President and CEO Report was pre-circulated in the meeting package. Dr Kitts highlighted the following issues:

- Increased occupancy as a result of increased respiratory infections in the community
- The recently released provincial budget will have a positive impact on healthcare overall. However, the impact for TOH is still not confirmed.

J McCracken thanked Dr Kitts for his report.

9. Chief of Staff Report

The Chief of Staff Report was pre-circulated in the meeting package. Dr Turnbull highlighted the following:

- The Medical Advisory Committee is concerned about the lack of timely access to MRI for P3/P4 cases and the serious quality issues that this presents. It made the following recommendation to Dr. Kitts to assist him in his discussion with the LHIN: "MAC strongly supports that TOH receives funding to meet the patient needs for provincial targets for medical imaging."
- Through the Ethics Committee and Dr. Worthington's office, efforts continue to respond to recent legislative changes relating to Physician Assisted Dying.

The Governors discussed MRI wait times and this will be a standing item on the Quality Committee's meeting agendas.

NPBG - 2016 - 264 - Appointments of Heads of Divisions

On a motion that was moved, seconded and carried, the Board of Governors approved

AGENDA ITEMS
<ul style="list-style-type: none"> • The appointment of Dr. Shawn Marshall as Head of the Division of Physical Medicine and Rehabilitation in the Department of Medicine, for a five-year term, effective from January 1, 2016 ending December 31, 2020; • The appointment of Dr. Julie Shaw as Head of the Division of Biochemistry in the Department of Pathology and Laboratory Medicine, for a five-year term, effective December 31, 2016 ending January 1, 2021; and • Dr. Sherry Perkins's term as Head of the Division of Biochemistry in the Department of Pathology and Laboratory Medicine be extended to December 31, 2016.
<p><i>NPBG - 2016 - 265 New Appointments to Medical Staff</i></p> <p>On a motion that was moved, seconded and carried, the Board of Governors approved the New Appointments to the Medical Staff.</p> <p>J McCracken thanked Dr Turnbull for his report.</p>
<p>10. Finance and Audit Committee – Quarterly Financial Report</p>
<p>The Board received the Quarterly Financial Report.</p>
<p>11. Committee Reports</p>
<p>The Board received the Finance and Audit Committee and Quality Committee Reports.</p>
<p>12. Other Business</p>
<p>There was no additional business.</p>
<p>13. Items for Information</p>
<p>The Board received the Action Items list.</p>
<p>14. Adjournment</p>
<p>The meeting was adjourned without a motion or vote at 6:15pm.</p>