

# Rheumatology QUICK REFERENCE TELEMEDICINE PROTOCOL

## PURPOSE

Telemedicine will be considered for follow-up appointments with the Rheumatology specialist for patients living at a distance from The Ottawa Hospital. Appointments will be offered to patients on a case by case basis at the discretion of the Rheumatology specialist and based on the patient's medical condition.

### **CLINIC AVAILABILITY AND REFERRAL PROCESS**

<u>The Referring Provider</u> completes the following documents and faxes to the Rheumatology Clinic clearly mark as TELEMEDICINE: **Fax #: 613-738-8336** 

- Request for consultation including patient medical history
- Any recent pertinent Laboratory and diagnostic test results

Telemedicine Clinic Schedule

- Appointments are available according to consultant's availability
- Follow-up appointments are scheduled for 30 min.

### SCHEDULING PROCESS

Once confirmation of booked appointment received from TOH Telemedicine Staff,

Patient Site Nurse will:

- Contact patient and confirm appointment time, duration and location.
- Instruct patient to arrive 30 min prior to appointment time and bring a current list of medications and allergies.

### PATIENT APPOINTMENT DAY

Patient Site Nurse must fax the following document prior to the appointment:

 Telemedicine Assessment Worksheet (includes VS, height/weight/, med list and allergies)

### If patient is late/ no show or any other issues-please call TOH Clinical Scheduler at 613-737-8899 ext 16605