

Accessibility journey

With this challenging year now behind us, we all reached that moment in time when we can reflect on what has been learned and what barriers have been eliminated. We can also start considering what challenges may lay ahead in 2021.

In doing so, we can hopefully come to the same conclusion: accessibility is not a project. Accessibility is a journey of its own. It requires careful planning, the right team and resources in place, and the flexibility to be creative in our resolve to building an accessible health-care system for patients and staff with disabilities.

TOH is greatly privileged to be part of that journey. We would like to thank every individual who came forward with accessibility-related concerns, creative ideas to address them and the desire to work with us in reaching our common goal. With this continued focus and local partnerships, we anticipate another exciting year in 2021.

As always, we welcome your comments, questions and suggestions moving forward. Also, on how The Ottawa Hospital addressed your accessibility concerns! Send us a note to accessibility@toh.ca.

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