

# Clinical Director, Maternal Newborn Services

The Ottawa Hospital (TOH) is one of the largest Academic Health Science Centres in Canada, affiliated with the University of Ottawa and the Ottawa Hospital Research Institute. TOH is committed to meeting the needs of the 1.2 million residents it serves in Ottawa and Eastern Ontario, and is anchored by values of compassion, quality, teamwork, and respect. TOH's Vision is: *To provide each patient with the world-class care, exceptional service, and compassion we would want for our loved ones.* 

### TOH is currently seeking a Clinical Director, Maternal Newborn Services

Reporting to the Chief Nursing Executive (CNE) and VP, Clinical Programs, the Clinical Director is a member of The Ottawa Hospital management team and provides strategic leadership in setting and achieving the short-term and long-term operational, clinical, financial, quality, and effectiveness goals for the portfolio. The portfolio encompasses all Obstetrics/Gynecology/ Newborn Care, Maternal-Fetal Medicine and Obstetrics-Gynecology Ultrasound, and Women's Health services offered across TOH's multiple campuses. The care settings include the Labour and Delivery suites; in-patient units; a special care nursery; the neonatal intensive care unit; outpatient high risk obstetrics clinics; and gynecology. The Director also plays a lead role with internal and external stakeholders and explores opportunities for partnerships that support the strategic direction of TOH.

#### **Required Qualifications:**

As an ideal candidate, you have:

- A Master's degree in a regulated health profession, health administration, or a related field.
- Minimum of 10 years of health-care experience in diverse and progressively responsible positions in an acute care hospital setting.
- Minimum of 5-7 years of experience in a formal leadership role
- Excellent knowledge of the diverse patient populations that experience the various forms of treatment and care at The Ottawa Hospital;
- A confident and resourceful attitude in the face of challenges with demonstrated resilience and ability to deliver desired results
- Superior interpersonal and communication skills required to effectively handle major sensitive issues and to manage and motivate staff;
- Strong organizational and time management skill and ability to provide direction to others in managing competing priorities and balancing multiple tasks with often unpredictable and short deadlines;

- Demonstrated leadership and management skills including strategic planning, evaluation and financial management;
- Superior skills in analyzing and interpreting information from a variety of sources is required for decision-making of complex departmental issues;
- Excellent computer skills (Word, Excel, Windows) with ability to manipulate spreadsheets for forecasting and analysis
- Knowledge of standards of practice in relation to all professional groups (RN's, RPN's, Physiotherapy, Social Work, Occupational Therapy, Respiratory Therapy, Audiology, Psychology, Pharmacy, Speech Language Pathology);
- Knowledge of nursing, nursing administration, hospital administration and human and financial resources;
- Knowledge of applicable Collective Agreements, Canadian Hospital Accreditation Standards, Regulated Health Professions and Nursing Acts, and other health care related laws/issues;
- Demonstrated knowledge and experience with change management and transformation to effectively lead change within a large and complex organization and within a high profile provincial setting;
- Experience leading quality programs and initiatives to improve the overall care patients receive within a dedicating program/setting;
- Ability to hold self and others accountable for roles, responsibilities, and outcomes to ensure the integrity of The Ottawa Hospital and the completion of deliverables in a timely manner, within budget;
- Ability to determine a course of action to achieve effective and timely results by analyzing issues in a systematic manner, understanding the underlying causes, assessing the potential risks and consequences and taking appropriate action;
- Ability to take a broad scale, long term view, that is aligned with the hospital's vision, mission, values, and strategic plans, while creating an environment that encourages continuous improvement;
- Ability to provide opportunities to staff to develop new skills, clarify expectations, offer instruction and advices, and provide support and feedback to enhance the performance of others and self;
- Ability to be flexible while remaining optimistic, and focused when dealing with pressure, changing conditions, or unexpected obstacles warranting attention and resolution;
- Ability to create and foster an inclusive environment that achieves results by valuing supporting and rewarding collaboration and cooperative working relationships;
- Ability to create and sustain a culture of service excellence that consistently focuses on the needs of internal and external clients and patients
- Excellent skills in using computers and data to analyze problems and create solutions (Word, Excel, Databases);

#### Preferred Qualifications:

- Expertise in Obstetrics, Gynecology, and Newborn Care and Women's Health Issues
- Registered as a Health Care Professional in Ontario
- Bilingualism (French and English)

#### How to Apply

If you are interested in being part of the team of health-care professionals at The Ottawa Hospital, please submit an online application via our external website by clicking the following link and applying to Job Opening ID **62515** 

We thank all those who apply but only those selected for further consideration will be contacted. The Ottawa Hospital is an equal opportunity employer. Upon request, accommodations due to a disability are available throughout the selection process.

#### https://www.ottawahospital.on.ca/wps/portal/Base/TheHospital/CareersAndVolunteering/Careers

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